

February 5, 2016  
Announcement 1070

## **Nevada Medicaid Website Maintenance Downtime**

On Saturday, February 13, 2016, beginning at 10:00 p.m. PT, Nevada Medicaid will be performing maintenance that will impact the Provider Web Portal, Audio Response System (ARS), PASRR and EDI services. This is a 4-hour maintenance window and is expected to be completed by 2:00 a.m. PT Sunday, February 14, 2016. During this 4-hour window, you will not be able to use the following services:

- All website content
- Electronic Verification System (EVS)
- Online prior authorization system
- Pharmacy Web PA
- EHR Incentive Program
- Audio Response System (ARS) (800-942-6511)
- PASRR
- Online Provider Enrollment
- Batch and Real-Time 270/271 Eligibility Electronic Transactions
- 837 Electronic Health Care Claim Transactions